



Constant Contact Survey Results

Survey Name: 2011 Member Survey

Response Status: Partial & Completed

Filter: None

7/5/2011 9:48 AM EDT







TextBlock:

Section A Please respond to the following questions about your job and workplace.


* What is your job title? (Please specify)

1012 Response(s)

* Please indicate the type of organization in which you are employed. (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Federal Government Agency			254	24.6 %
Corporation Contracted by a Government Agency			552	53.6 %
Medical			4	<1 %
State or Local Government Agency			44	4.2 %
Higher Education and/or Research			82	7.9 %
Other			75	7.2 %
No Response(s)			18	1.7 %
Totals			1029	100%

* Property management is under which department in your company/organization/agency? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Contracts			153	14.8 %
Production			20	1.9 %
Materials Management			167	16.2 %
Finance			220	21.3 %
Manufacturing			18	1.7 %
Other			434	42.1 %
No Response(s)			17	1.6 %
Totals			1029	100%

* In your organization, what is the focus of your current position? (Please select up to 3 that most closely relate to your current position.)

Answer	0%	100%	Number of Response(s)	Response Ratio
Material Management			390	38.5 %
Inventory Management			752	74.3 %
Purchasing and Acquisition			285	28.1 %
Disposal			539	53.2 %
Warehousing			245	24.2 %
Facilities Management			109	10.7 %
Risk Management			122	12.0 %
Other			241	23.8 %
Totals			1012	100%

* Please specify your current salary. (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
\$15,000-25,000			23	2.2 %
\$25,001-35,000			44	4.2 %
\$35,001-45,000			94	9.1 %
\$45,001-55,000			124	12.0 %
\$55,001-65,000			146	14.1 %
\$65,001-75,000			114	11.0 %
\$75,001-85,000			117	11.3 %
\$85,001-95,000			118	11.4 %
\$95,001-105,000			77	7.4 %
\$105,001-115,000			43	4.1 %
\$115,001-125,000			37	3.5 %
\$125,001-135,000			20	1.9 %
\$135,001-145,000			19	1.8 %
\$145,001-175,000			16	1.5 %
\$175,001-200,000			4	<1 %
\$200,001-250,000			1	<1 %
\$250,001+			6	<1 %
No Response(s)			26	2.5 %
Totals			1029	100%

*

At your location, approximately what is the value of the property you manage or administer? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Less than \$500,000			73	7.0 %
More than \$500,000 but less than \$1 million			58	5.6 %
More than \$1 million but less than \$25 million			272	26.4 %
More than \$25 million but less than \$50 million			110	10.6 %
More than \$50 million but less than \$75 million			47	4.5 %
More than \$75 million but less than \$100 million			54	5.2 %
More than \$100 million but less than \$500 million			166	16.1 %
More than \$500 million but less than \$1 billion			102	9.9 %
More than \$1 billion but less than \$500 billion			105	10.2 %
More than \$500 billion but less than \$1 trillion			10	<1 %
More than \$1 trillion			4	<1 %
No Response(s)			28	2.7 %
Totals			1029	100%

*




At your location, approximately how many line items of property do you manage or administer? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Less than 1,000 line items			145	14.0 %
More than 1,000 but less than 10,000 line items			325	31.5 %
More than 10,000 but less than 50,000 line items			272	26.4 %
More than 50,000 but less than 100,000 line items			115	11.1 %
More than 100,000 but less than 500,000 line items			101	9.8 %
More than 500,000 line items			43	4.1 %
No Response(s)			28	2.7 %
Totals			1029	100%




TextBlock:

Section B Please describe the responsibilities for your position by selecting the BEST description under EACH of the topics below.





***** Scope of Responsibility (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Property is my sole responsibility.			551	53.5 %
I have other responsibilities (e.g., security, office administration, accounts payable, etc.) in addition to property.			431	41.8 %
No Response(s)			47	4.5 %
Totals			1029	100%







***** Level of Responsibility (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
I am responsible more for property management policy generation or implementation procedures, but NOT involved as much in the day-to-day performance of specific property management tasks.			439	42.6 %
I am responsible more for the day-to-day performance of specific property management functions, but NOT as much for setting policy or implementation procedures.			543	52.7 %
No Response(s)			47	4.5 %
Totals			1029	100%

*
Supervisory Responsibility (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
I have supervisory (managerial) and/or non-supervisory (clerical) employees reporting under my position.			282	27.4 %
I have non-supervisory (clerical) employees reporting under my position.			185	17.9 %
I do NOT have anyone reporting under my position.			514	49.9 %
No Response(s)			48	4.6 %
Totals			1029	100%

*
Budgetary Control (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
There are budgets that I control which can pay for software and equipment, as well as for professional development such as courses, travel to seminars, association membership, etc.			126	12.2 %
There are budgets that I DON'T control, but from which I can request funds to pay for software and equipment, as well as for professional development such as courses, travel to seminars, association membership, etc.			453	44.0 %
There are budgets that I DON'T control, but from which I can request funds to pay for software and equipment, as well as for staff professional development such as courses and travel to seminars, BUT NOT FOR association membership.			122	11.8 %
There are budgets that I DON'T control, but from which I can request funds to pay for software and equipment, BUT NOT FOR professional development such as courses, travel to seminars, association membership, etc.			95	9.2 %
There is NO budget from which I can request funds for software, equipment, travel, training or membership.			184	17.8 %
No Response(s)			49	4.7 %
Totals			1029	100%

* When during the year is your budget prepared for the following year? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
January - March			111	10.7 %
April - June			248	24.1 %
October - December			316	30.7 %
Don't Know			305	29.6 %
No Response(s)			49	4.7 %
Totals			1029	100%

TextBlock:

Section C

Please use the following section to describe your education background and professional development history.

* Please indicate the number of years of experience in property management. (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Less than 3 years			93	9.0 %
3 - 5 years			110	10.6 %
6 - 10 years			176	17.1 %
11 - 15 years			163	15.8 %
16 - 20 years			121	11.7 %
21 - 30 years			205	19.9 %
Over 30 years			107	10.3 %
No Response(s)			54	5.2 %
Totals			1029	100%

* Please indicate the highest level you've reached through institutional education. (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
High School Graduate			84	8.1 %
Some College			283	27.5 %
Associates Degree			112	10.8 %
Bachelors Degree			364	35.3 %
Masters Degree			130	12.6 %
Doctorate Degree			2	<1 %
No Response(s)			54	5.2 %
Totals			1029	100%

Specify the area of study (e.g. business, secondary education, journalism, etc.) for college level courses or degrees.

846 Response(s)

* How important do you think your formal training/education is to your job movement and career advancement? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Very Important			516	50.1 %
Somewhat Important			368	35.7 %
Not Important			82	7.9 %
Don't Know			8	<1 %
No Response(s)			55	5.3 %
Totals			1029	100%

*

What level of NPMA Certification do you hold? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
None			347	33.7 %
CPPS			205	19.9 %
CPPA			141	13.7 %
CPPM			282	27.4 %
No Response(s)			54	5.2 %
Totals			1029	100%

*

What do you feel are the most valuable advantages of NPMA certification? (select up to 3)

Answer	0%	100%	Number of Response(s)	Response Ratio
Becoming more knowledgeable about property management			757	77.6 %
Increased job/career advancement			449	46.0 %
Increased salary/compensation			204	20.9 %
Enhanced professional credibility and peer recognition			625	64.1 %
No advantage/not important			44	4.5 %
Other			37	3.7 %
Totals			975	100%

*

Does your organization prefer to hire candidates who hold professional certifications over candidates who do not? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			483	46.9 %
No			176	17.1 %
Don't Know			316	30.7 %
No Response(s)			54	5.2 %
Totals			1029	100%

TextBlock:

Section D Tell us about the NPMA resources and/or services you've utilized.

* Which of the following NPMA services/resources have you utilized within the last 6 months? (select all that apply)

Answer	0%	100%	Number of Response(s)	Response Ratio
Classroom Courses (at a hotel or training facility)			188	19.7 %
Online Courses (via NPMA website)			64	6.7 %
Onsite Courses (at company location)			90	9.4 %
Webinar			180	18.9 %
NES			120	12.6 %
Conference Series Seminars (Region Seminars)			134	14.0 %
Job Bank			124	13.0 %
SIG Forum			126	13.2 %
Chapter Tool Kit Items			84	8.8 %
Archived Articles or NES Presentations			182	19.1 %
Member Search			163	17.1 %
NPMA National Office staff support			186	19.5 %
None			265	27.8 %
Other			76	7.9 %
Totals			952	100%

* For the remainder of the current calendar year, what services/resources are you most likely to utilize?
(select all that apply)

Answer	0%	100%	Number of Response(s)	Response Ratio
Classroom Courses (at a hotel or training facility)			204	21.4 %
Online Courses (via NPMA website)			209	21.9 %
Onsite Courses (at company location)			96	10.0 %
Webinar			196	20.5 %
NES			302	31.7 %
Conference Series Seminars (Region Seminars)			135	14.1 %
Job Bank			140	14.7 %
SIG Forum			132	13.8 %
Chapter Tool Kit Items			79	8.2 %
Archived Articles or NES Presentations			172	18.0 %
Member Search			127	13.3 %
NPMA National Office Staff Support			138	14.4 %
None			138	14.4 %
Other			54	5.6 %
Totals			952	100%

What other services/resources would you like available that are not currently offered by NPMA?

263 Response(s)

* For which subjects are you more likely to spend money to attend a course or webinar? (select all that apply)

Answer	0%	100%	Number of Response(s)	Response Ratio
Fundamentals Property Management Studies			164	17.2 %
Intermediate Property Management Studies			256	26.9 %
Basic Government Property Management			217	22.8 %
Facilities and Real Property			125	13.1 %
Central Receiving & Warehouse Methods			115	12.0 %
Contracts for Property Managers			258	27.1 %
CPPS, CPPA, or CPPM Certification Review Course			360	37.8 %
Managing Subcontracts			170	17.8 %
Inventory Methods & Techniques			261	27.4 %
Intermediate Class for the Federal Acquisition Regulation (FAR)			198	20.8 %
Export Control Issues for the Property Manager			122	12.8 %
Disposition Through PCARSS			187	19.6 %
Intermediate Property Management Studies			137	14.4 %
Standards Implementation			157	16.5 %
Property Management System Audit			297	31.2 %
Self Assessment 101			214	22.5 %
Shipboard Property Management			30	3.1 %
Property Plan			207	21.7 %
None			93	9.7 %
Other			45	4.7 %
Totals			951	100%

What industry or job-related issues are of most concern to you currently?

437 Response(s)

If you enroll in classroom training, which time period do you prefer? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
One day (7 hours)			107	10.3 %
No more than three consecutive days			272	26.4 %
No more than five consecutive days			95	9.2 %
No preference; whatever is most appropriate for the subject material			435	42.2 %
No Response(s)			120	11.6 %
Totals			1029	100%

* What are the most important reasons you pursue business-related learning? (select up to 3)

Answer	0%	100%	Number of Response(s)	Response Ratio
Keep current in my profession			782	82.1 %
Increase efficiency or productivity			605	63.5 %
Solve a specific business problem/issue			257	26.9 %
Discuss problems with peers			238	25.0 %
Enhance my credibility			324	34.0 %
Remain competitive with better credentials			390	40.9 %
Required by my employer			73	7.6 %
Other			19	1.9 %
Totals			952	100%

* Through which medium do you prefer to hear about the availability of NPMA learning programs? (select up to 3)

Answer	0%	100%	Number of Response(s)	Response Ratio
NPMA NewsFlash			418	43.9 %
NPMA Website			460	48.3 %
The Property Professional Magazine			404	42.4 %
Email Blasts			490	51.5 %
Direct Mail			104	10.9 %
SIG Forums			24	2.5 %
Facebook / Twitter / LinkedIn			39	4.1 %
Chapter Meetings / Communication			205	21.5 %
Printed Catalog			64	6.7 %
Other			7	<1 %
Totals			951	100%

* Generally speaking, in what ways do you prefer to acquire information that will help you in your job? (select up to 3)

Answer	0%	100%	Number of Response(s)	Response Ratio
Self-study through interactive training on-line			504	53.0 %
Scheduled, group courses on-line (webinars)			313	32.9 %
Scheduled group courses at a meeting facility			476	50.1 %
Scheduled multi-workshop seminars			313	32.9 %
Pre-seminar or post-seminar training course			102	10.7 %
On-site courses sponsored by my company or NPMA Chapter			363	38.2 %
Other			15	1.5 %
Totals			950	100%

What outside groups provided learning activities that you pursued to acquire business-related information during the last three years?

351 Response(s)




* How often do you take advantage of the opportunities provided via the Special Interest Group (SIG) Online Forums that allow you to interact and network online with other members with similar backgrounds or interests in property management? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
I utilize the SIG online forums regularly			33	3.2 %
I utilize the SIG online forums occasionally			134	13.0 %
I am a SIG member, but don't utilize the SIG online forums much			101	9.8 %
I don't utilize (or am unaware) of the SIGs and the online forums			682	66.2 %
No Response(s)			79	7.6 %
Totals			1029	100%

What additional SIG activities or offerings would you participate in?




178 Response(s)

* How often do you take advantage of social media (including Facebook, Twitter and LinkedIn) to communicate and engage with other NPMA members or peers in your professional field? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
I utilize social media almost daily			101	9.8 %
I utilize social media usually every week			87	8.4 %
I don't utilize social media very often (1-2 times a month)			202	19.6 %
I don't utilize social media at all			559	54.3 %
No Response(s)			80	7.7 %
Totals			1029	100%

* How often do you utilize the NPMA websites (national office, local chapter, region) for information gathering or sharing?

1 = Visit Daily, 2 = Visit Every Week, 3 = Visit 1-2 Times a Month, 4 = Don't Utilize

Answer	1	2	3	4	Number of Response(s)	Rating Score*
NPMA Website					934	3.0
Local Chapter Website					934	3.5
Region Website					934	3.7

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.



How interested are you in participating as an NPMA volunteer? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Very interested			115	11.1 %
Somewhat interested			372	36.1 %
Not interested			462	44.8 %
No Response(s)			80	7.7 %
Totals			1029	100%



If you belong to other professional associations, please list them here.

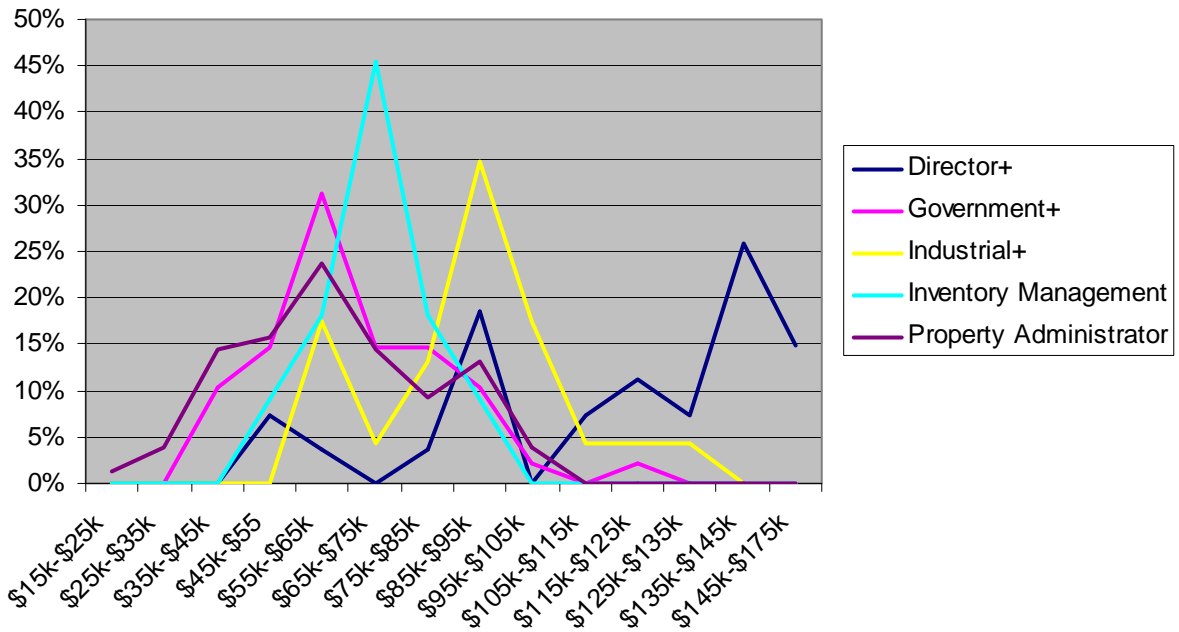
222 Response(s)



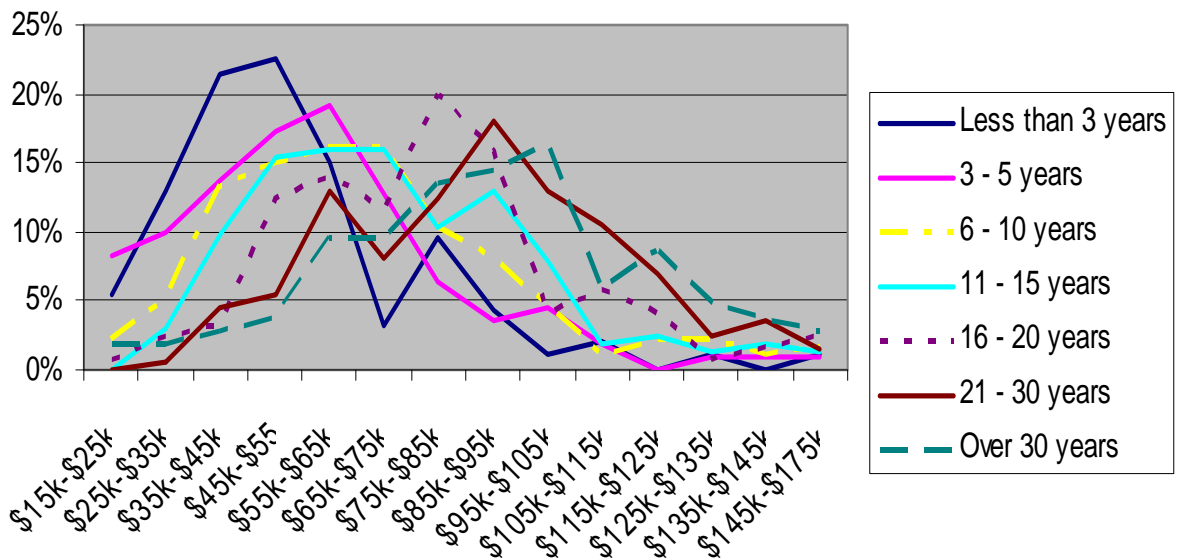
In what time zone do you work? (select one)

Answer	0%	100%	Number of Response(s)	Response Ratio
Eastern			458	44.5 %
Central			201	19.5 %
Mountain			108	10.4 %
Pacific			141	13.7 %
Other (e.g. overseas)			43	4.1 %
No Response(s)			78	7.5 %
Totals			1029	100%

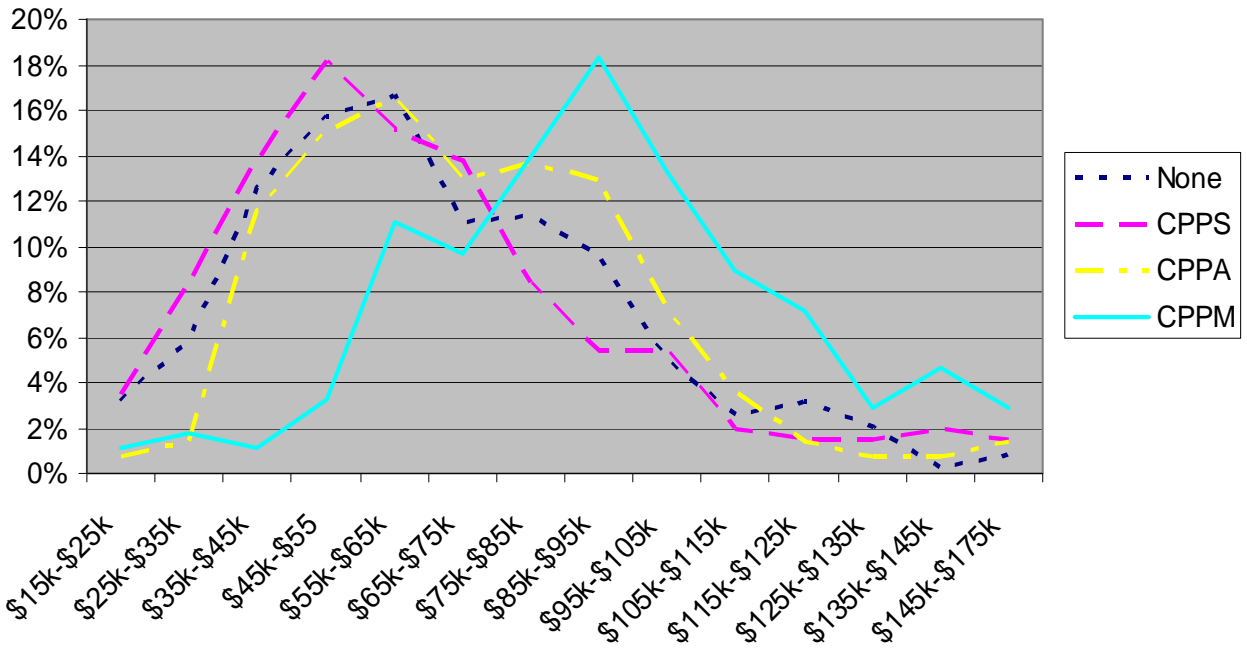
Salary by Job Title



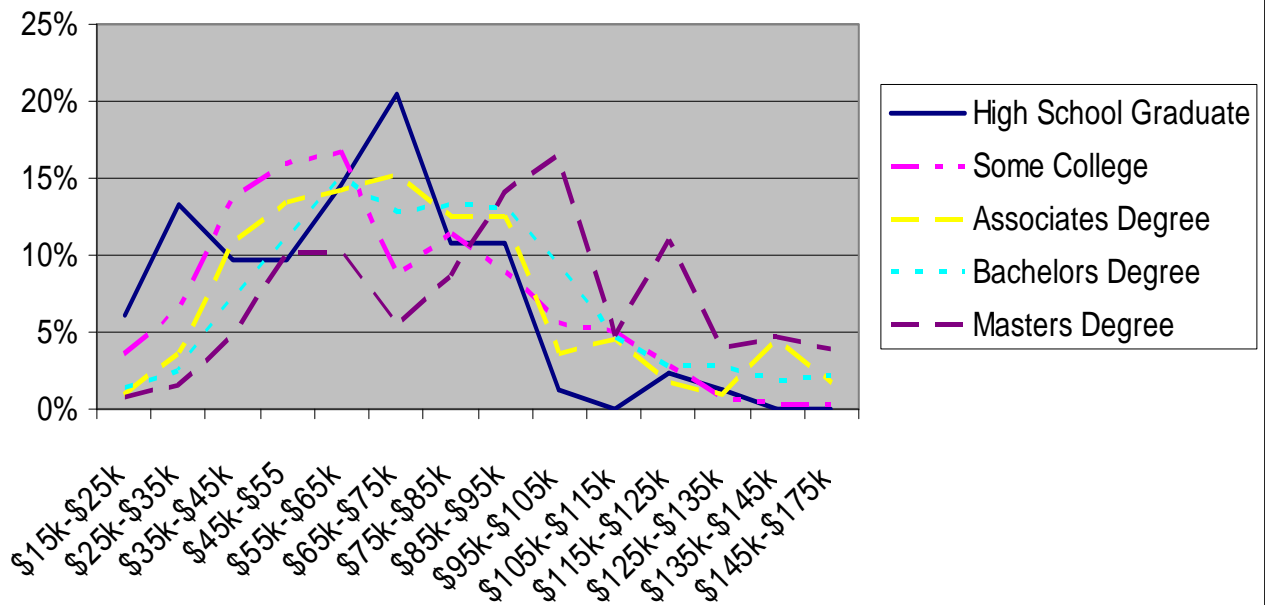
Salary by Experience



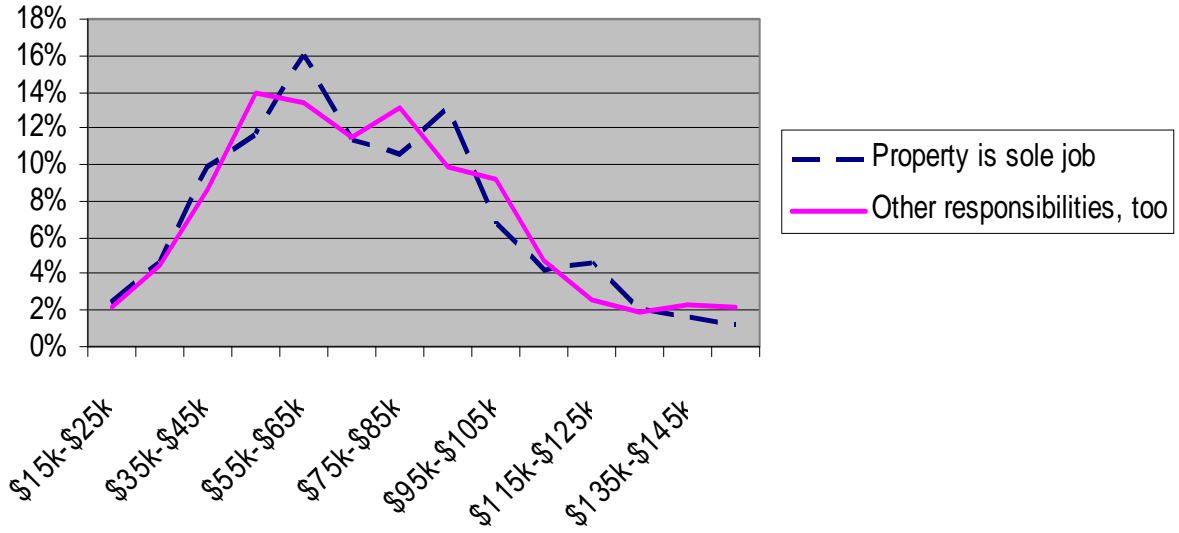
Salary by Certification Level



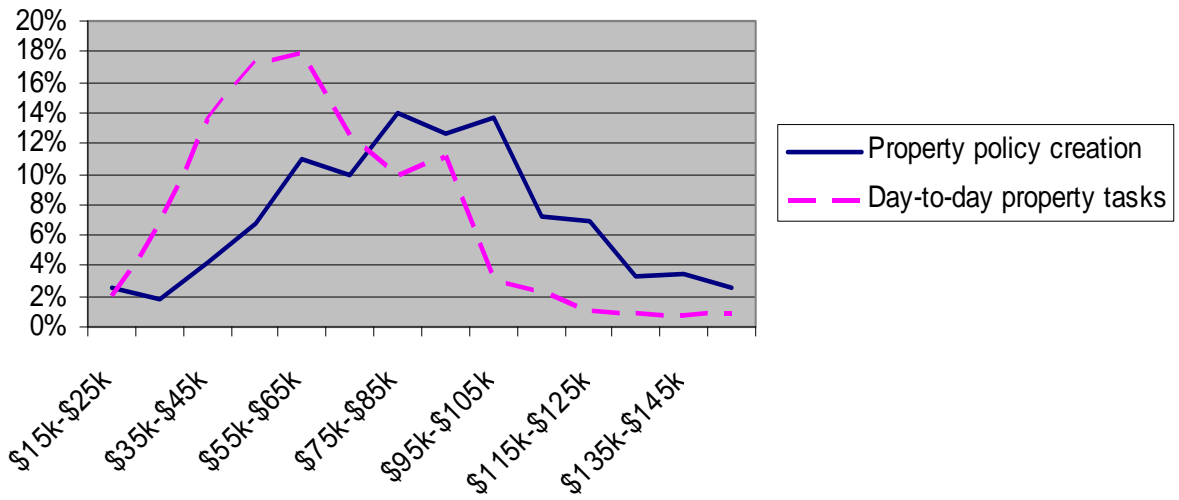
Salary by Education Level



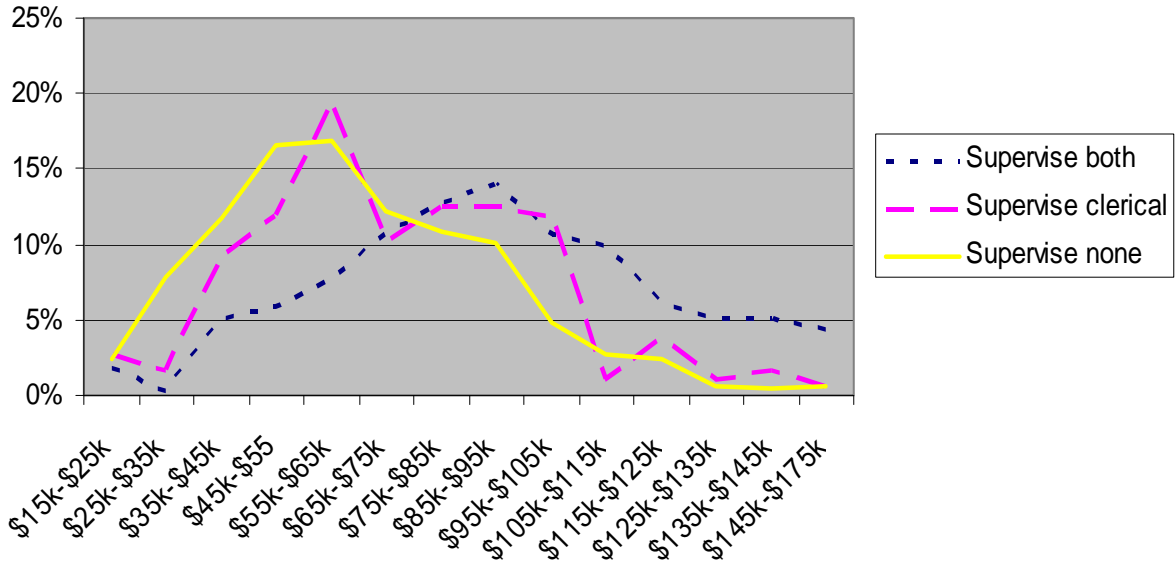
Salary by Scope of Responsibility



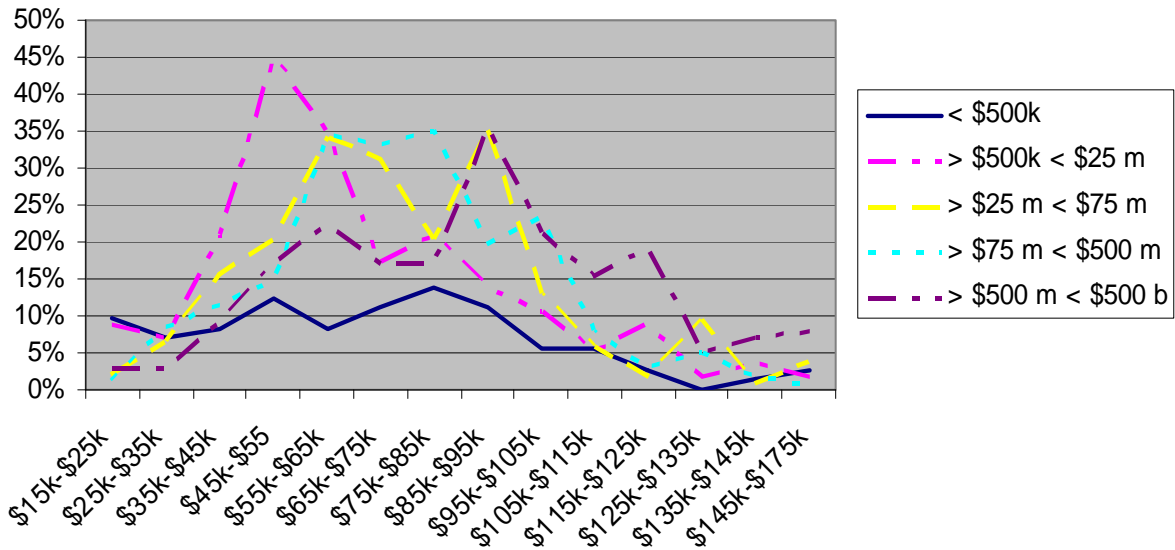
Salary by Level of Responsibility



Salary by Supervisory Responsibility



Salary by Property Value



Salary by Line Items

